



**FIRE PREVENTION FORM 627
CUSTOMER SERVICE EVALUATION**

Your opinion is important to us. Please let us know your experience with our service today.

Date of your visit: _____ **Time of your visit:** _____

Counter Location:
Fire HQ/Camarillo City of Thousand Oaks City of Simi Valley Government Center

Name of the person(s) you received service from:

What service(s) did you request?

- Inspection Request
- Permit Request
- Plan Review Submitted
- General Information
- Other: _____

Project Record # (optional): _____

Please rate the service you received:

	Excellent	Good	Average	Fair	Poor
Courtesy					
Promptness					
Professionalism					
Information					
Overall					

Do you have any comments or suggestions on how we can improve our service?

Optional:

I would like a Supervisor to contact me. (Include your contact information below)

Name: _____

Phone Number: _____

Address: _____

City: _____

Email Address: _____

Please place this form in the "Comments" box at VCFD Headquarters, or mail to:

Fire Marshal
Ventura County Fire Department
165 Durley Avenue
Camarillo, CA 93010

Thank you for taking the time to complete this survey!